



Country Club of Little Rock

Little Rock, Arkansas

General Manager/COO

Candidate Requirements





The Country Club of Little Rock is located in the historic Pulaski Heights neighborhood overlooking the Arkansas River Valley and downtown skyline. Noted as one of the premier clubs of the south, the Country Club of Little Rock is a full-service club, committed to providing its Members with the finest club lifestyle, amenities and services.

Indoor and outdoor tennis facilities, state of the art fitness center, resort style pool pavilion, several world class dining venues and a professional and courteous Member services staff, all assure that the Members of the Country Club of Little Rock are treated to a premier Club lifestyle experience.

While honoring the rich tradition and history of the club, CCLR strives to remain relevant through continuous facilities improvements and strategic member programming for all demographics of members to enjoy.



[Visit the website](#)

about the club

Club Amenities

- 18-hole Championship Golf Course currently undergoing renovations
- State of the Art Fitness Facility
- Tennis Facility (8 hard courts, 7 clay courts & 4 pickleball courts)
- Family and Teen Center
- Outdoor Swimming Pool
- Clubhouse renovation completed in 2022



- Dining:
 - Mixed Grill
 - President's Dining Room
 - Garden Room
 - Centennial Lounge
 - Commons Coffee & Smoothie Bar
 - Poolside Café & Bar

Club Overview

Initiation Fee	\$55,000
Dues Volume	\$5.7 M Operating, \$1.4 M Capital
Memberships	982 Members with a waitlist
Gross Volume	\$12 M
F&B Volume	\$4 M
Gross Payroll	\$6 M
Employees	148
Average age	52
Board Members	9



Country Club of Little Rock celebrates their 121-year anniversary this January 2024 remaining one of the oldest clubs West of the Mississippi.

the position



Country Club of Little Rock is searching for a committed, proactive, and passionate club professional, who enjoys working in an exciting private club environment. One who has the ability to lead and motivate their team to deliver exceptional and diverse experiences to the membership is a must.

The General Manager will coordinate and oversee all aspects of the club operation and have a strong financial acumen. This individual will work closely with the Board of Directors of the club and the management team to deliver personalized, high-touch service to the club members and their guests.



Important Individual Characteristics

- A genuine and enthusiastic personality with a passion for the club management profession.
- A natural leadership style which promotes staff and membership engagement.
- Ability to act as a thought partner with the membership and department heads.
- The ability to communicate effectively, both verbally and in writing.
- Disciplined follow-through to ensure the vision and goals of the Club come to fruition.
- Ability to cultivate a high-level of member services and satisfaction.
- A strong understanding of top-notch operations and events that lead to an elevated experience for members and guests.
- Industry knowledge and creativity to elevate the food & beverage experiences.
- Highly focused and passionate about creating an environment of healthy retention and being the employer of choice for recruitment.
- Effective fiscal management through delivery of actual operational and capital results in alignment with approved budgets.

Primary Responsibilities

- Coordinate the development and execution of the club's long-range and annual business plans to achieve the mission of the club
- Prepare comprehensive operating plans and budgets, obtain approval from the board, and operate in accordance with approved budgets
- Maintain a long-term capital budget to assure the sustained material condition of all physical assets of the club
- Plan, develop and approve specific operational policies, programs, procedures, methods, rules and regulations in concert with board-approved policies
- Direct the recruiting and training of all staff to promote a healthy culture and environment
- Assure that the highest standards are set and achieved in providing member service and satisfaction
- Provides the Board and committees with relevant information on trends and developments in the city infrastructure and developments
- Ensure that the committees established by the board are well-supported and operate in accordance with board-approved policies and directives
- Oversee security, risk management, and health and safety programs to ensure that measures are in place to protect members, employees, staff, and club physical assets
- Ensure that the board is thoroughly informed on the status of club operations, member satisfaction, and financial performance
- Provide a comprehensive communications program that keeps all appropriate constituencies informed on relevant matters
- Perform other duties and functions as the club board may direct that are consistent with this job description

qualifications



- ✓ A minimum of 7 years of progressive leadership and management experience in a private club environment.
- ✓ CCM designation is preferred.
- ✓ A Bachelor's degree in hospitality or business management preferred.
- ✓ The position is available immediately.

salary and benefits

Salary is open and commensurate with qualifications and experience. The Club offers an excellent bonus and benefit package.



Club Mission Statement

Founded in 1902, The Country Club of Little Rock is committed to providing its Members and their families, a premier private club lifestyle experience, in a setting of traditional elegance and gracious southern hospitality, made possible by a well trained, professional and courteous staff.

IMPORTANT

Interested candidates should submit résumés along with a detailed cover letter which addresses the qualifications and describes your alignment/experience with the prescribed position **by Friday , February 9th 2024.**

These documents must be saved and emailed in Word or PDF format (save as "Last Name, First Name, CCLR GM Cover Letter" and "Last Name, First Name, CCLR GM Résumé") respectively to:

Careers@thedeloziargroup.com.

All requested information, along with references, should be emailed to the address above.

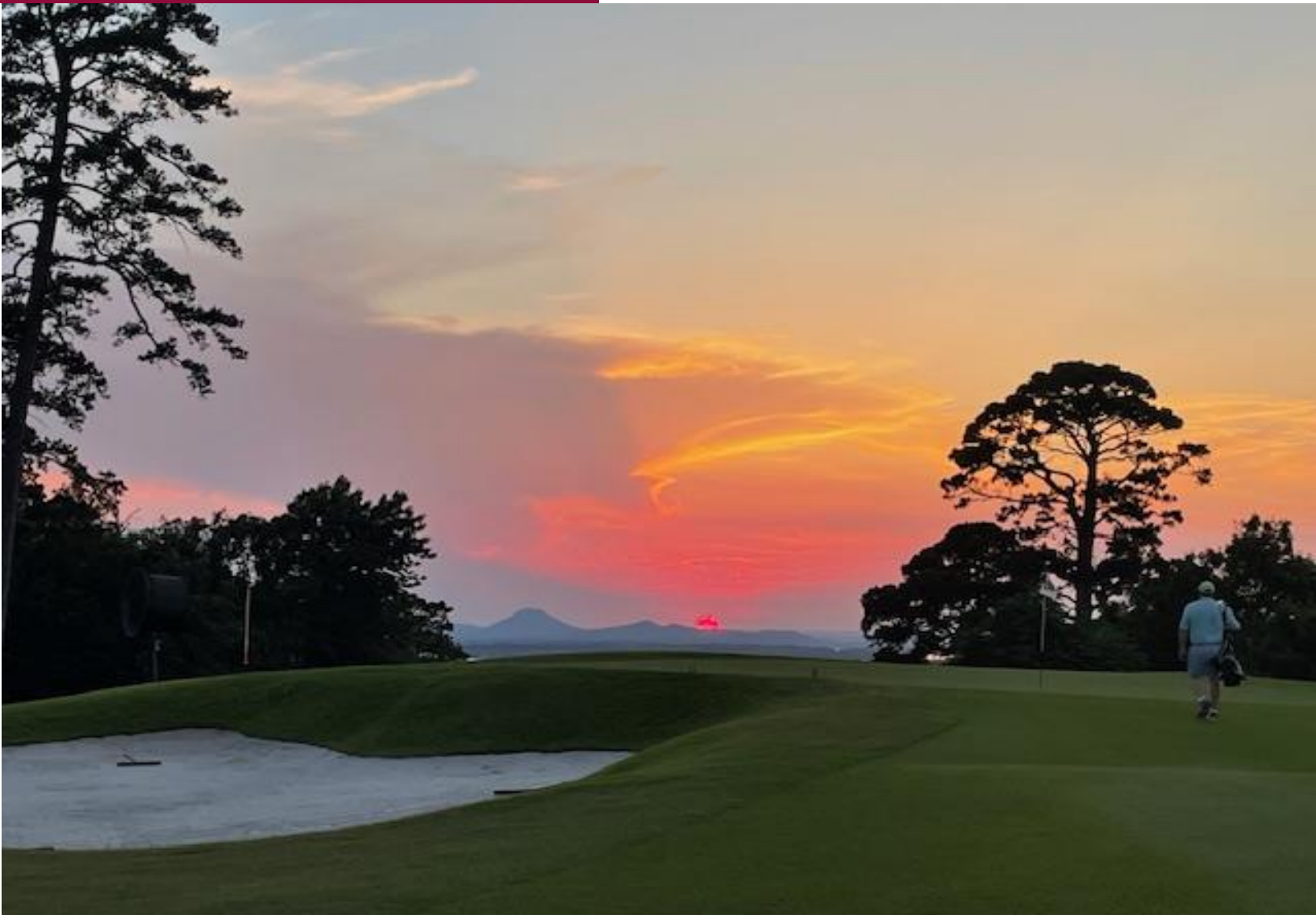
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inquiries



“15th green at CCLR”



www.thedeloziergroup.com